

# Planned SAP & ICS Production System Maintenance Outages Schedule for Calendar Year 2021

In order to perform monthly Isuzu Systems maintenance, the SAP Production System, ICS and PT Warranty Portal will not be available during the scheduled maintenance outage time periods listed.

A standard SAP Production landscape outage window in which the core SAP Production systems (i.e., ECP, SCP, PIP, and BAP) and integrated applications (i.e., ICS, PT Warranty Portal, OpenText Production, ADS, Vertex Production, and Business Objects Production, etc.) are unavailable to the business for planned system maintenance.

This communication will also be posted on the ICS home/landing page to notify all the dealers and distributors.

In advance of each of the scheduled maintenance outages, a reminder notification will be sent out to all Isuzu associates and notifications will also be posted on the ICS home/landing page and on IsuzuNA portal one week prior to the scheduled maintenance outage.

**What**

**When**

ICS & PT Warranty Portal Unavailable to Business Users	SAP Production Landscape Unavailable to Business Users	ICS, PT Warranty & SAP Available to Business Users
Saturday, March 20 at 12:00p PT   3:00p ET	Saturday, March 20 at 5:00p PT   8:00p ET	Sunday, March 21 at 12:00p PT   3:00p ET
Saturday, May 15 at 12:00p PT   3:00p ET	Saturday, May 15 at 5:00p PT   8:00p ET	Sunday, May 16 at 12:00p PT   3:00p ET
Saturday, June 12 at 12:00p PT   3:00p ET	Saturday, June 12 at 5:00p PT   8:00p ET	Sunday, June 13 at 12:00p PT   3:00p ET
Saturday, July 17 at 12:00p PT   3:00p ET	Saturday, July 17 at 5:00p PT   8:00p ET	Sunday, July 18 at 12:00p PT   3:00p ET
Saturday, August 14 at 12:00p PT   3:00p ET	Saturday, August 14 at 5:00p PT   8:00p ET	Sunday, August 15 at 12:00p PT   3:00p ET
Saturday, September 11 at 12:00p PT   3:00p ET	Saturday, September 11 at 5:00p PT   8:00p ET	Sunday, September 12 at 12:00p PT   3:00p ET
Saturday, October 16 at 12:00p PT   3:00p ET	Saturday, October 16 at 5:00p PT   8:00p ET	Sunday, October 17 at 12:00p PT   3:00p ET
Saturday, November 6 at 8:00p CDT	Sunday, November 7 at 12:01a CDT	Sunday, November 7 at 4:30a CST
Saturday, November 13 at 12:00p PT   3:00p ET	Saturday, November 13 at 5:00p PT   8:00p ET	Sunday, November 14 at 12:00p PT   3:00p ET

**Note:** No Production Maintenance Outages in April or December. The date of the March Maintenance Outage has been changed.

**Why**

To improve SAP & ICS Production system availability and stability.

**Questions?**

Please contact the Isuzu Service Desk at (714) 736-4314 or email at [servicedesk@isza.com](mailto:servicedesk@isza.com)