

Planned SAP & ICS Production System Maintenance Outages Schedule for Calendar Year 2023

What

In order to perform monthly Isuzu Systems maintenance, the SAP Production System, Infor WMS, ICS and PT Warranty Portal will not be available during the scheduled maintenance outage time periods listed.

A standard SAP Production landscape outage window in which the core SAP Production systems (i.e., ECP, SCP, PXP, and BAP) and integrated applications (i.e., Infor WMS, ICS, PT Warranty Portal, OpenText Production, ADS, Vertex Production, and BusinessObjects Production, etc.) are unavailable to the business for planned system maintenance.

This communication will also be posted on the ICS home/landing page to notify all the dealers and distributors.

In advance of each of the scheduled maintenance outages, a reminder notification will be sent out to all Isuzu associates and notifications will also be posted on the ICS home/landing page and on IsuzuNA portal one week prior to the scheduled maintenance outage.

When

ICS & PT Warranty Portal Unavailable to Business Users	SAP Production Landscape Unavailable to Business Users	ICS, PT Warranty & SAP Available to Business Users
Saturday, July 22 at 2:00p PT 5:00p ET	Saturday, July 22 at 5:00p PT 8:00p ET	Sunday, July 23 at 12:00p PT 3:00p ET
Saturday, August 19 at 2:00p PT 5:00p ET	Saturday, August 19 at 5:00p PT 8:00p ET	Sunday, August 20 at 12:00p PT 3:00p ET
Saturday, September 23 at 2:00p PT 5:00p ET	Saturday, September 23 at 5:00p PT 8:00p ET	Sunday, September 24 at 12:00p PT 3:00p ET
Saturday, October 21 at 2:00p PT 5:00p ET	Saturday, October 21 at 5:00p PT 8:00p ET	Sunday, October 22 at 12:00p PT 3:00p ET
Saturday, November 4 at 9:00p CDT	Sunday, November 5 at 12:01a CDT	Sunday, November 5 at 4:30a CST
Saturday, November 11 at 2:00p PT 5:00p ET	Saturday, November 11 at 5:00p PT 8:00p ET	Sunday, November 12 at 12:00p PT 3:00p ET

Note: No Production Maintenance Outages in April or December.

Why

To improve SAP & ICS Production system availability and stability.

Questions?

Please contact the INAC Service Desk at (714) 736-4314 or email at INAC.ServiceDesk@isuzu.com